



## **What You Need To Know About Your Telephone Visit**

Thank you for scheduling your telephone appointment with Huron Gastro.

Here is a schedule of what you can expect to happen after making a telephone visit with us:

### **Any time after scheduling your appointment: Pre-registration**

You will receive either a text, email, or both (depending on what you indicated as your contact preference) with a link to complete Pre-registration. This text/email will send once you've scheduled your appointment. We recommended you complete Pre-registration as soon as you receive the link, so you're ready for your appointment.

You will need to enter your date of birth to access Check-in. You will need to complete a form about what symptoms you are currently experiencing, as well as any other forms yet to be completed.

### **20 minutes prior to your appointment: Check-In**

You will receive either a text, email, or both (depending on what you indicated as your contact preference) with a link to complete Check-In. This will arrive 20 minutes prior to your appointment. For example, if you have an appointment at 3pm on Thursday, the text/email will arrive at 2:40pm on Thursday.

You will need to enter your date of birth to access Check-in. Click the link to "Check-in." You will need to complete a form about what symptoms you are currently experiencing, as well as any other forms yet to be completed. The last page of Check-in will let you know your provider will call you shortly.

If you need assistance during this process, please do not hesitate to call Huron Gastro at (734) 434-6262.

### **Appointment Cancellation:**

If you need to cancel or reschedule your appointment, please call our office at 734-434-6262. A \$50.00 fee will be applied to your account if you cancel your office visit within 48 hours of your appointment time.